

NORTH VIEW Housing Association

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North View is a registered Scottish charity – charity registration number SC032963

POLICY

DATA PROTECTION:- WEBSITE COOKIE POLICY

Passed:-

24/05/2023

Review Date:-

April 2028

All North View policies and publications can be made available on CD/data-to-voice, in Braille, large print and community languages.

For further details please contact us on 0141 634 0555 or email us on enquiries@nvha.org.uk

This policy contains important information on how we use cookies on our website.

Cookies

Cookies are small text files that are placed on your device by websites that you visit. They are widely used to make websites work or work more efficiently, as well as to provide information to the owners of the website. Some of this information will be aggregated or statistical, which means you will not be identified individually.

Cookies used on our website

Our website uses two types of cookies:

1. Required cookies: these enable core functionality of our website, such as security, network management and accessibility. We do not need your permission to place these cookies on your device.
2. Analytics cookies: these help us to improve our website by collecting and reporting information on how you use it. The cookies collect information in a way that does not directly identify anyone. We need your permission to place these cookies on your device. You can withdraw your permission at any time through the cookie control box at the bottom of every page on our website. You may need to refresh the page for the updated settings to take effect.

The table below provides more information about the cookies we use and why:

Cookie	Name	Purpose	Required Cookie?
Universal Analytics (Google)	_ga, _gali, _gat, _gid	This is a web analytics service provided by Google Inc., which uses cookies to show us how you found and explored our website, and how we can enhance your experience. It provides us with information about how	No.

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Cookie	Name	Purpose	Required Cookie?
		you used our website e.g. how long you stayed on the website, the average number of pages viewed and also tells us how many visitors we have had. Read Google's overview of privacy and safeguarding data	

The above cookies will only be accessed by us and the named third parties for the above purposes and will not be accessed by any other third party.

How to refuse cookies

You may be able to change your Internet browser settings so that cookies (including required cookies) are not accepted. If you do this, you may lose some of the functionality of our website.

You can find out how to manage cookies on popular Internet browsers by clicking on the following links:

- [Google Chrome](#)
- [Microsoft Edge](#)
- [Mozilla Firefox](#)
- [Microsoft Internet Explorer](#)
- [Opera](#)
- [Apple Safari](#)

To find information relating to other browsers, please visit the Internet browser developer's website.

To opt out of being tracked by Google Analytics across all websites, visit <http://tools.google.com/dlpage/gaoptout>.

Contact us

We have appointed a Data Protection Officer (DPO), Julie Roy, who ensures that we comply with data protection law. If you have any questions about this policy or how we hold or use your personal information, please contact the DPO by: e-mail at julie@nvha.org.uk; telephone on 0141 634 0555; or writing to: The Data Protection Officer, North View Housing Association, 29a Stravanan Road, Castlemilk, Glasgow, G45 9LY.

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Updates to this policy

We may update this policy at any time, and you should check our website occasionally to ensure you are aware of the most recent version that will apply each time you access our website.

reviews and amendments

24/5/23 - established