

Equality Impact Assessment

NORTH VIEW Housing Association

North View is a registered charity – charity registration number SC032963

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| Name of the policy / proposal to be assessed | Resident Involvement Strategy | Is this a new policy / proposal or a revision? | Revision |
| Person(s) responsible for the assessment | Alison Main | | |
| 1. Briefly describe the aims, objectives and purpose of the policy / proposal | <p>This Strategy has been developed to:</p> <ul style="list-style-type: none"> • establish an operational framework through which we can discharge processes to ensure compliance with our statutory and regulatory obligations in respect of resident and service user involvement and participation; • promote resident and service user involvement in the Association; • establish participation processes that are proportionate and relevant to the needs and aspirations of our residents and service users. | | |
| 2. Who is intended to benefit from the policy / proposal? (e.g. applicants, tenants, staff, contractors) | The Strategy is intended to benefit staff, tenants and residents. | | |
| 3. What outcomes are wanted from this policy / proposal ? (e.g. the benefits to customers) | The Strategy sets out our commitment to engaging effectively with service users and clearly sets out how we will do this. | | |

4. Which **protected characteristics** could be **affected** by the proposal? (*tick all that apply*)

- ☐ Age ☐ Disability ☐ Marriage & Civil Partnership ☐ Pregnancy/Maternity x Race
☐ Religion or Belief ☐ Gender ☐ Gender Reassignment ☐ Sexual Orientation

5. If the policy / proposal is not relevant to any of the **protected characteristics** listed in part 4, state why and end the process here.

6. Describe the **likely positive or negative impact(s)** the policy / proposal could have on the groups identified in part 4

Positive impact(s)

Negative impact(s)

Any people for whom English is not their first language may require appropriate support to access all relevant information and engage with the Association..

7. What **actions** are **required** to address the impacts arising from this assessment? (*This might include; collecting additional data, putting monitoring in place, specific actions to mitigate negative impacts*).

This Policy will ensure that appropriate support is available. This may include the translated Policy document and letters, translation services etc. The Policy states that 'all North View policies and publications can be made available on tape, in Braille, large print and community languages. For further details please contact us on 0141 634 0555 or email us on enquiries@nvha.org.uk'.

Signed: _____ (Job title): Director

Date the Equality Impact Assessment was completed: 19th March 2025