AUTUMN 2026

disability confident EMPLOYER

NORTH VIEW Housing Association

North View is a registered Scottish charity; registration number SC032963

NEWSLETTER



OUR OFFICE WILL CLOSE AT 4.30PM ON THURSDAY 24TH SEPTEMBER 2026 FOR THE SEPTEMBER WEEKEND HOLIDAY AND REOPEN AT 8.30AM ON TUESDAY 29TH SEPTEMBER 2026. IN CASE OF EMERGENCY (E.G. LOSS OF POWER, BURST PIPES, BOILER BREAKDOWN) CALL 0141 634 0555.

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NORTH VIEW
Housing Association

OFFICE HOURS

MONDAY
8.30am to 12noon - 1pm to 4.30pm

TUESDAY
8.30am to 12noon - 1pm to 4.30pm

WEDNESDAY
8.30am to 12noon

THURSDAY
8.30am to 12noon - 1pm to 4.30pm

FRIDAY
8.30am to 12noon - 1pm to 4pm

29A Stravanan Road
Castlemilk
GLASGOW
G45 9LY

tel: 0141 634 0555
email: enquiries@nvha.org.uk
web: www.nvha.org.uk

This newsletter can be made available on CD/data-to-voice, Braille, large print and community languages.

For further details, please contact us on 0141 634 0555 or email us on enquiries@nvha.org.uk

2026 AREA MEETINGS

Our series of Area Meetings for 2026 is continuing. The purpose of the meetings is to give residents the opportunity to meet with their neighbours and raise some of the issues and concerns they have about their area or the wider community with our Housing Manager (Yvonne) and Maintenance Manager (Ady).

We'll provide a summary of the kind of issues raised during the meetings in the next Newsletter.

ANNUAL GENERAL MEETING

The AGM took place on Wednesday 16th September 2026 at the Birgidale Complex.

It was a great opportunity for members to hear about the Association's activities and achievements over the past year. Following the meeting, members were invited to stay and enjoy a game of Bingo.

We are always keen to welcome new members. Membership is open to our tenants, our service users, and those who have an interest in our work. Applicants must also be 16 years of age and over. Membership entitles you to attend and vote at the AGM and any Special General Meetings we have, nominate others for election to the Management Committee, and to participate generally in the work of the Association.

To become a member, simply complete an application form and submit it to our office, along with your £1 share payment to our office. Application forms can be obtained by contacting the office on 0141 634 0555 or by emailing enquiries@nvha.org.uk.

Your application will then be considered by the Management Committee as soon as reasonably practical after it is received by the Association.

We look forward to welcoming new members and encouraging greater involvement in the work of the Association.

ANNUAL REPORT 2025/2026

Keep an eye out for our Annual Report, which will be with you by the end of October 2026. This report highlights our performance during financial year 2025/2026 and shows how we are meeting the outcomes and standards set out in the Scottish Social Housing Charter.

Where possible, we will be sending this out by email, just as we do with newsletters.

If you're happy to receive it by email but have not yet provided us with your email address, please contact the office and we will update our records. If you would prefer to continue to receive a paper copy that's no problem, please just let us know at the office.

find us on instagram

Find us on Facebook

Scan here for our website

FAMILY FUN DAY











We held our first family fun day for 7 years in the Birgidale Complex on 25th July.

We are pleased that so many residents came along to enjoy the wider range of activities on offer.

Our sincere thanks go to Derek Robinson, DJ Del Boy Beats (pictured), who very kindly provided his services free of charge.



FAMILY FUN DAY











SUMMER FAMILY TRIP

A great time was had by all on our annual trip to M&Ds on 7 August. The weather was certainly on our side, with plenty of sunshine throughout the day, making it even more enjoyable for everyone.

Residents had the opportunity to enjoy the attractions, spend time with friends, and make lots of happy memories along the way.

Here are some pictures from the day!















MYSTERY TRIP



On 28th August, residents headed off to our very first myste trip. Along the way, they were given clues to help them guess the destinations, which turned out to be St Andrews and Anstruther. There were also a couple of games of bingo on the coach to keep everyone entertained during the journey.

Unfortunately, the rain clouds appeared just as we arrived in St Andrews, but the weather soon improved as we made our way to Anstruther, home to award-winning fish and chips.

We hope everyone had a fantastic time and enjoyed the adventure!















SUCCESSFUL SKIP WEEKEND!

Our skip weekend from 24th to 27th July proved as popular as ever, with residents filling a total of 21 skips. Thank you to everyone who took the opportunity to clear out unwanted items and help keep the community looking its best.



PLEASE HELP KEEP OUR COMMUNITY CLEAN PICK UP AFTER YOUR DOG



Dog fouling continues to be an issue in some areas of our community.

We would like to remind all dog owners that it is their responsibility to clean up after their pets whenever they are out and about. Always carry dog waste bags and dispose of them properly in a litter bin or take them home for disposal.



Remember, you can get free bags from our office.

By taking a few simple steps, dog owners can help ensure that our streets, green spaces, and communal areas remain clean, safe, and enjoyable for everyone.

Most dog owners already act responsibly, and we thank them for doing their part to keep our community looking its best.

Bag it, bin it, and help keep our community clean.

You will see our new signs getting put up in hot spot areas:



CONDENSATION

As the nights start drawing in and the temperature drops, many of us will be switching the heating back on. Unfortunately, it's also the time of year when condensation can start to become a problem in our homes.

There's always some moisture in the air, but when the weather gets colder, windows and walls can become cold too. When warm, moist air comes into contact with these colder surfaces, condensation forms.

One of the biggest culprits is drying clothes indoors, especially over radiators. As your clothes dry, they release moisture into the air, which then settles on cold surfaces such as windows. So, while it might seem like a quick way to get the washing dry, it can actually make condensation worse.

Drying clothes outside is always the best option but that's not always possible. Try using a clothes horse or airer in the bathroom. Keeping the bathroom door closed and the extractor fan running while clothes are drying can make a big difference.

A little fresh air can help too. We know it sounds strange to open a window when it's cold outside but even opening them slightly for a short time each day can improve ventilation and help reduce condensation. You don't need to leave them wide open all day, just enough to let some fresh air circulate.

When you're cooking, try to keep kitchen doors closed so moisture stays in one area. Using the extractor fan and opening a window will help remove steam before it spreads through the house. Putting lids on pots and pans when boiling water is another simple way to reduce excess moisture.

The key to tackling condensation is to create less moisture where you can and make sure your home is properly ventilated. A few small changes can make a big difference and help keep your home warmer, drier and more comfortable throughout the Autumn and Winter months.

Top Tips for Reducing Condensation:

- Dry clothes outdoors whenever possible;
- Use a clothes horse in the bathroom rather than drying clothes on radiators;
- Keep extractor fans running when cooking or showering;
- Open windows slightly for short periods to improve ventilation;
- Put lids on pans when cooking;
- Wipe away condensation from windows when it appears.

DAMP & MOULD

From 6th October 2026, new regulations will come into force across Scotland to give tenants greater protection against damp and mould in their homes. The legislation aims to ensure that concerns about damp and mould are dealt with quickly and effectively by landlords.

Under the new rules, landlords will be required to:

- Investigate reports of damp or mould within 10 working days;
- Provide tenants with a written summary of the findings within 3 working days of the investigation being completed;
- Begin any necessary repair work within 5 working days where significant damp or mould is identified.

While the Association has an important role in maintaining homes, residents can also help by reporting any signs of damp or mould as soon as they appear. Early reporting allows issues to be investigated and resolved before they become more serious.

If you notice damp patches, condensation or mould growth, please contact us as soon as possible so we can help address the issue promptly.

Together, we can ensure our homes remain safe, comfortable and healthy places to live.

BADLY BINNED BATTERIES CAN START FIRES



Batteries power our phones, laptops, toys and vapes, helping us stay connected, informed and on the go. Yet when these everyday items reach the end of their life, how we dispose of them can make a significant difference.

What many people do not realise is that a battery thrown into a household waste or recycling bin can become a serious fire hazard. During collection and processing, batteries can be crushed or damaged, causing them to overheat and ignite. These fires can spread rapidly through refuse collection vehicles (RCVs), waste transfer stations and recycling facilities, putting workers, communities and public services at risk.

In August 2026, there were two fires inside RCVs, which were likely caused by batteries or electrical items which contain lithium-ion batteries, deposited in domestic general waste or recycling bins. These incidents were so severe that waste had to be unloaded onto the street in order that Scottish Fire and Rescue Service could safely tackle the blazes. Thanks to the swift actions of Glasgow City Council staff and emergency responders, no one was injured, but these incidents highlight the very real dangers of disposing of batteries incorrectly.

Incidents such as these is why Glasgow City Council and the Scottish Fire and Rescue Service have joined forces to launch the 'Take Charge Glasgow' campaign. The campaign aims to raise awareness of the risks and inspire simple actions that can help prevent fires before they start. Its message is clear: batteries, vapes and electrical devices should never be placed in household waste or recycling bins. Instead, they should be taken to designated recycling points where they can be handled safely and responsibly.

Take Charge Today

A small action can have a powerful impact. By recycling batteries and electrical devices correctly, you can help protect refuse collection crews, prevent dangerous fires, safeguard public property and support a safer, more sustainable Glasgow.

Find your nearest recycling point at https://www.glasgow.gov.uk/batteries

PAYING YOUR RENT

It is important that you keep up with your rent payments!

If you are finding it hard to meet your rent, contact your Housing Officer immediately on 0141 634 0555. We will do what we can to help, but it is important that you let us know about any problem as soon as possible.

There are lots of different ways to pay your rent:

BANK OF SCOTLAND

ONLINE BANK PAYMENT

You can make payment by making an online transfer of your rent money from your bank account to our bank account. Our bank details are:-

ACCOUNT NUMBER:..... 00575108

SORTCODE: 80-09-51

The transfer should include a note of your unique four digit tenancy reference number so that we can identify that it was you who has paid.

ALLPAY CARD

You can make rent payments using your Allpay card at Post Offices and shops where the PayPoint sign is displayed.

ALLPAY INTERNET PAYMENTS

You can make secure online payments at any time at **www.allpayments.net**. You will need your Payment Reference Number (PRN) from your Allpay card and also your bank card handy.

CALLING ALLPAY

You can phone Allpay on **0844 557 8320**. This is a straightforward automated telephone system that takes you through every step of the payment process. You will need your Payment Reference Number (PRN) from your Allpay card and also your bank card to make this payment.

ALLPAY MOBILE APP

The Allpay Mobile App is available on both Apple and Android devices. This secure app can easily be set up with your bank card to make payments on a regular basis after a simple registration process. You will also need your Allpay card number to hand for your Payment Reference Number (PRN).

Please contact the Office immediately if you do not have an Allpay card and we will get one ordered for you.

REPAIRS – SATISFACTION SURVEYS

Every month, we aim to do follow up satisfaction surveys on 30 reactive repairs completed in that month. Below are the results of the 90 surveys carried out between 1st April 2026 and 30th June 2026:

Thinking about the LAST time you had repairs carried out, how satisfied or dissatisfied were you with the repairs service provided by North View?:

Very satisfied – 77.8%

Fairly satisfied – 21.1%

Neither satisfied nor dissatisfied – 1.1%

Fairly dissatisfied – 0.0%

Very dissatisfied – 0.0%



98.9% OF TENANTS WERE VERY SATISFIED OR FAIRLY SATISFIED WITH THE REPAIRS SERVICE.

If you are not happy with a repair that has been done or if you are wondering what is happening with a repair that you have reported, please get in touch with our Maintenance Manager, Ady Tester at the Office on 0141 634 0555 and tell him about your concerns. You can also email him directly at ady@nvha.org.uk.



Key Performance Targets

Our Key Performance Targets that we have set for the year 2026/27 are set out below – performance to the end of June 2026 has been very good:

Key Performance Target	*Actual Outturn to 30th June 2026*
That at least 96% of Emergency Repairs be made safe within 4 hours of being reported, and made good within 24 hours	100%
That at least 95% of Urgent Repairs be completed within 3 working days of being reported	91%
That at least 95% of Routine Repairs be completed within 10 working days of being reported	98%
That the average time taken to address an Emergency Repair be no more than 4 hours.	1 hour 33 minutes
That the average time taken to address a Non-emergency Repair be no more than 4 working days.	3.3 days
That at least 87% of our repairs be 'right first time'.	99.83%

HOUSING MANAGEMENT PERFORMANCE

The Key Performance Targets in relation the Housing Management are set out below – we are continuing to work hard to reduce rent arrears and re-let empty properties more quickly:

Key Performance Target	*Actual Outturn to 30th June 2026*
That rent arrears do not exceed 4.5% of the amount of rent chargeable for the year	2.60%
That the average re-let time for empty properties does not exceed 25 days	9.2 days
That rent income lost through empty properties does not exceed 0.5% of the rent due	0.20%
That the average time for placing applicants on our Housing List be within seven days of the Association receiving his/her/their application	1.1 days

COMPLAINTS

Complaints about our service fall into two categories – a Frontline complaint (also referred to as a Stage 1 complaint) and an Investigatory complaint (known as a Stage 2 complaint). Frontline complaints are the more common, and they are about things that can be attended to quickly – like a complaint about someone not turning up when they said they would – while Investigatory complaints are generally about more serious issues, although they do include Stage 1 complaints that have been stepped up to Stage 2 because they haven't been resolved.

Our target is to resolve Stage 1 complaints within five working days of receiving the complaint and Stage 2 complaints within 20 working days.

Information about the complaints that we received between 1st April 2026 and 31st July 2026 is set out in following table:

Frontline complaints received between 1st April 2026 to 31st July 2026:

Number of complaints received	2
Number of complaints resolved	2
The average number of working days that it took to address the complaints	3 DAYS

Investigatory complaints received between 1st April 2026 to 31st July 2026:

Number of complaints received	1
Number of complaints resolved	1
The average number of working days that it took to address the complaints	20 DAYS

WELFARE RIGHTS UPDATE



OCTOBER FUEL PRICE CAP

Ofgem has announced the latest Energy Price Cap and this means that the price most households pay for gas and electricity will rise by an average of 3.6% from Thursday 1st October 2026 (even taking into account the Government's six-month cut to electricity VAT that starts the same day).

When the July Cap rose by 12.6%, the mitigating fact was that it was only for the low-use summer quarter. Now it will rise 3.6% ON TOP of that, so rates will be nearly 17% higher than they were in April over the high-use winter period. Prices are the highest they've been since Winter 2023.

The Price Cap only applies to Standard Tariffs - it dictates the maximum unit rate and Standing Charges firms can levy on their Standard Variable Tariffs. Standard Tariffs are the default you're on if you've never switched or your fix deal has ended, and you did nothing. If you're fixed, or on most special tariffs, you are not on the Price Cap, so its change doesn't usually impact what you pay.

It may be worth looking into fixed tariffs for cheaper fuel costs. There are various online tools to help you find cheaper fixed tariffs.

Glasgow Home Energy Advice Team (G-Heat) has been established to provide independent advice on energy related issues to householders in the City on a face-to-face basis, in their homes, and assist in Glasgow City Council's strategic aim of eliminating Fuel Poverty. You can contact G-Heat on 0800 092 9002. They may also be able to help if you have fuel debt.

WARM HOME DISCOUNT

The Warm Home Discount provides an eligible one-off £150 discount on electricity bills for the winter season.

How It Works:

- **Core Group 1**: If you or your partner receive the Guarantee Credit element of Pension Credit, you usually qualify automatically.
- **Broader Group**: If you do not qualify via Pension Credit, you may still be eligible if you are on a low income and meet your specific energy supplier's criteria. You must apply directly through your energy supplier.

Key Details:

- **Amount**: £150 applied as a credit to your electricity account (or gas, if dual fuel with the same supplier and requested).
- **Timing**: The scheme typically reopens in October, and payments are usually applied between November and March.
- **Action**: Check details and application windows directly with your energy provider.

HELP WITH ENERGY

If you are struggling with fuel bills, contact your supplier. The number should be on your bill or statement. They might be able to help!

- They can reduce any weekly charges for an old debt to something that is affordable for you today;
- They might be able to provide a discretionary credit to you if you are struggling, although this may need to be repaid;
- They can make sure that your meter is working properly, charging the right rates, and will be able to explain whether a smart meter might suit you more;
- You can make sure that they know about your situation, and they can tell you about other help they can provide. This could include applying for a trust fund grant or helping you get specialist help;
- If you're struggling to pay your bills or top up your prepayment meter, call your supplier straight away, the number should be on your bill or statement;
- Help that they can provide includes 'friendly-hours' credit, additional support credit or emergency credit. You should tell your supplier straightaway if you can't top up your meter for any reason;
- If you have debt to repay on your meter, your supplier should work with you to create an affordable debt-repayment plan. Ofgem requires energy suppliers to consider customers' circumstances and ability to pay when agreeing a debt-repayment plan;
- If you can't agree on a way to pay, get help from Citizens Advice. You can contact their helpline for free. They may be able to refer you to their Extra Help Unit if you feel overwhelmed or are unable to deal with your supplier on your own because of personal circumstances. Helpline details can be found on the Citizens Advice website.

Knowing what to ask about, or what information you'll need when talking to your supplier can make a big difference and can help them to help you much more easily.

Here are some ways your supplier can help you get the most out of your account:

- Seeing if you're on the right tariff for you
- Seeing if you're on the best payment method for you
- Helping you if you're behind with your energy bills
- Helping you understand your bills and your meter
- Helping you if you can't top up your meter
- Seeing if you could be offered any other helpful services
- Seeing what support could be offered if your circumstances have changed recently

Citizens Advice
The Citizens Advice consumer service offers free, confidential and impartial advice on a range of topics, including energy.

They can help with things like:
- How to switch supplier;
- What to do if you're struggling to pay your bills or are in debt;
- Saving money on your energy bills;
- Advice on other areas including benefits problems, debt and money.

Contact information:
Visit: citizensadvice.org.uk/consumer/energy/
Call: **0808 2231133†**
Textphone: **118001 / 0808 2231133**
Open Monday to Friday 9am to 5pm.

HARDSHIP PAYMENTS

If your Universal Credit payment is reduced or stopped due to a sanction or benefit fraud penalty, you can apply for an emergency recoverable hardship payment.

What is a Hardship Payment?

- It is a reduced-rate emergency payment;
- It helps pay for essential needs like food, heating, and hygiene items;
- It is a loan that you must pay back through deductions from future Universal Credit payments.

You can apply if you meet these rules:

- You are 18 or older;
- Your payment was cut due to a sanction or benefit fraud penalty;
- You cannot afford your basic, essential needs;
- You have tried to find other money and stopped spending on non-essentials;
- You are trying to follow your claimant commitment.

Go to your online Universal Credit account and send a message in your journal.
Call the Universal Credit helpline at **0800 328 5644.**

You must reapply every month on your payday if you are still in hardship during a continued sanction.

If you have been sanctioned and believe this to be incorrect you can ask for a mandatory reconsideration (usually within one month but can be extended for good cause).





USEFUL CONTACT INFORMATION & DETAILS

for Tenants in Difficult & Crisis Situations

If you/a family is in immediate danger, please dial 999 for emergency services right away.

Out-of-Hours Support

Emergency Social Work
Glasgow and Partners Emergency Social Work Services
0300 343 1505

Emergency Homelessness:
For immediate risk of having nowhere to sleep.
0800 838 502

Mental Health Crisis:
CALL NHS 24 for urgent mental health interventions.
111

Food & Urgent Financial Grants

- **Scottish Welfare Fund (Crisis Grants):**
  Emergency cash grant for food, fuel, or clothes. Call the local council team **0141 276 1177** between 10am and 4pm or apply online **https://www.glasgow.gov.uk/article/992/Scottish-Welfare-Fund.**
- **Glasgow SE Foodbank Vouchers:**
  Emergency food parcels require a voucher. Contact the Castlemilk Law Centre at **0141 634 0313** to get a voucher. The main Trussell Trust centre serving this area is located at **69 Dixon Rd, Govanhill, Glasgow G42 8AT**. It is open Mondays, Wednesdays, and Fridays from 12:30pm to 2:30pm
- **The Castlemilk Pantry:**
  Located at the Birgidale Complex (10 Stravanan Street, G45 9LW). Families can sign up for £2 a year and purchase around £17 worth of fresh, frozen, and shelf food items for a flat rate of £3.50. Open Wednesday and Thursday from 10am to 3pm.

Fuel Support

Contact your fuel supplier to assistance. Fuel Bank and HACT can provide fuel vouchers if you are struggling financially and have prepayment meters. Contact the office for referral.

Domestic Abuse & Safety Support

The Daisy Project: This local service provides safe, confidential legal and emotional advocacy for women and families experiencing domestic abuse.
Address: 121 Castlemilk Drive, Glasgow, G45 9UG Phone: 0141 634 4053

Health Support

- **Health and Social Care Connect:**
  Call 0141 287 0555 (Glasgow City Council) during office hours for urgent social work or adult protection concerns.
- **NHS 24:**
  Call 111 (choose option 2 for the Mental Health Hub) to speak with trained medical and mental health workers.
- **Samaritans:**
  Call 116 123 for free, confidential, 24/7 emotional support if you need to talk.
- **Breathing Space:**
  Call 0800 83 85 87 for a free, confidential phone line for anyone in Scotland feeling low, anxious, or depressed.
- **Shout:**
  Text SHOUT to 85258 for a free, 24/7 text messaging crisis support service.

- Alcoholics Anonymous **08009177 650**
- Narcotics anonymous **0300 999 1212**
- Frank drugs helpline on **0300 123 6600**
- Al-anon **0800 0086 811**
- Age UK **0800 678 1602**
- Refuge Women's domestic abuse **0808 2000 247**
- Respect Men's domestic abuse **0808 8010327**
- Galop LGBTQ+ domestic Abuse **0300 999 5428**
- Shelter Scotland **0808800444**
- Bereavement Trust 6pm to 10pm **0800 435 455/ 08009177 416**
- Cruse Scotland (bereavement support) **0808 802 6161**
- Child line **0800 1111**
- Power Cut **105**
- Police **999/112/101**

Legal, Debt & Money Advice

- **Castlemilk Law & Money Advice Centre:**
  155 Castlemilk Drive, Glasgow, G45 9UG
  0141 634 0313
- **Glasgow's Advice and Information Network (GAIN) at**
  0808 801 1011
- **National Debtline**
  nationaldebtline.org
  0808 808 4000
  Open Monday to Friday 9am to 8pm.

Housing & Community Support

Castlemilk Community Church at 150 Ardencraig Road, G45 0JG run a dedicated project that takes donated household goods and gives them away completely free to individuals moving into a first tenancy or surviving on low incomes. You can coordinate with them by visiting during their weekday hours (Tuesday–Thursday 9:00am – 2:30 pm).

If your Universal Credit payment is reduced or stopped due to a sanction or benefit fraud penalty, you can apply for an emergency recoverable hardship payment. Go to your online Universal Credit account and send a message in your journal OR call the Universal Credit helpline on **0800 328 5644.**

General Advice

- **Glasgow Helps**
  0141 276 1185 9:00am to 5:00pm, Monday through Friday.
  www.glasgow.gov.uk/glasgowhelps
- **Citizens Advice:**
  Get free, confidential help on debt, benefits, and budgeting from Citizens Advice Scotland. Drop-in Hours: Monday & Wednesday 9.00am - 3.30pm. Appointments : Tuesday & Thursday (AM & PM), these must be booked in advance by calling the Bureau.
  0141 634 0338
- **Discretionary Housing Payments:**
  Available through the council if you already receive Housing Benefit or the Housing Costs element of Universal Credit but it does not cover your full rent and you need short-term help with rent or risk losing your home due to a crisis. Apply online **(www.glasgow.gov.uk/article/2470/Discretionary-Housing-Payment).**

Childcare Help

Home-Start Glasgow South
Pollokshaws Burgh Hall, 2025 Pollokshaws Rd

- Offers non-judgmental family support and open community drop-in sessions for parents with young children.
- **Hours:** Mondays (12:00noon – 2:00pm) and Thursdays (9:30am – 11:30am).
- **Location:** St. Margaret Mary's Church, Castlemilk

KEEPING VERMIN AWAY

We can all help to keep our neighbourhood clean and free from vermin. Simple steps such as putting rubbish in bins with closed lids, avoiding leaving food outside, and keeping gardens tidy can make a big difference.

If you notice signs of rats or mice, such as droppings, burrows or damage, please report them as soon as possible to Glasgow City Council.

You can report a problem with mice or rats by using the Council's online form (www.glasgow.gov.uk/article/3970/Report-a-Pest-Control-Problem) and for enquiries relating to pest control, you can phone 0141 287 1059.

By working together, we can help keep our community a safe and pleasant place for everyone.



WHAT'S ON


Birgidale Playgroup
Every Monday from 14 September.
10.00am - 11.45am.
For ages 0-3 years
Connect with other parents and bring your little one for nursery rhymes, sensory play, books and more.
Tea/Coffee provided.
Snack time for the kids.
Birgidale Complex


Jeely Piece Club
What's On:
TUESDAY
Playzone
Up to 12 years
AFTER SCHOOL PLAY!
Access all play areas & activities
3:15pm-5:15pm
6pm-8pm
£2 per child
5-12 Years can be dropped off!
FREE Bus Service for 5-12 years!
PICK UP POINTS:
3pm - Spittal Primary
6pm - Castlemilk Route
Playzone
0-5 Years
Early Years Service
STAY & PLAY!
Access Mega Space + Small Snack
(Softplay access when available)
9:30am-11:30am
12:30pm-2:30pm
£2 per child
Street Play
5-12 YEARS
Holmbyre Play Park
3:30pm-4:30pm
Snack Provided
FREE!
0141 634 7305
Option 1- Nursery & Early Years Team
Option 2- Bus Booking Line
Option 3- Playzone & Playteam
The Jeely Piece Club is a registered Scottish Charity no: SC035027


Birgidale Complex
NEW COMMUNITY GARDEN PROJECT
Every Wednesday
10am-12pm
• No experience needed, just come along and muck in!
• Friendly support from our Gardening Co-Ordinator
• Free Tea, coffee and a hot roll
Drop in or contact us on
coordinator@birgidalecomplex.org.uk
COMMUNITY FUND
ROBERTSON
GCVS


WE ARE OPEN!
Birgidale Cafe
Open Daily:
Monday - Friday
9.00 AM - 2.00 PM
Birgidale Complex
Community Cafe
10 Stravanan St
Castlemilk





the Castlemilk PANTRY

The Castlemilk Pantry is open Wednesdays and Thursdays, 10am to 3pm at the Birgidale Complex, 10 Stravanan Street, Castlemilk, Glasgow, G45 9LW.

Access to the building is from 9am. Tea, coffee and hot rolls are available at an affordable cost from the Birgidale Café.

It's open to anyone living in the G45 post code. Membership costs £2 per year, and each shop costs £3.50.

For that £3.50, you get approximately £17 worth of food so it's a great way to access affordable food which includes fresh, tinned and frozen goods.

Contact The Pantry by email on community@ardenglen.org.uk or by popping in when it's open. Please remember to bring your ID and proof of address which is required in order to join.

RECIPES

AIR FRYER
HASH BROWNS (serves 6)



Ingredients:

- 600g Maris Piper potatoes, peeled
- 1 onion, grated
- 1 tablespoon cooking oil

Method:

STEP 1 Roughly mash half of the potatoes in a bowl

STEP 2 Grate the other half of the potatoes and pat dry with kitchen towel to remove as much liquid as possible. Add to the bowl with the other potatoes

STEP 3 Add the grated onion to the bowl and mix well

STEP 4 Divide the mixture, shaping and flattening into six portions. Spread each portion with a little cooking oil

STEP 5 Add to a preheated air fryer at 200 degrees and cook for 20 minutes until golden

SLOW COOKER
CULLEN SKINK (serves 4)



Ingredients:

- 300g smoked haddock
- 4 large potatoes
- 600ml milk
- 50ml single cream
- 1 onion
- 1 leek
- 50g butter

Method:

STEP 1 Peel the potatoes and chop them into small pieces

STEP 2 Peel and finely chop the onion

STEP 3 Wash the leek well and then finely slice it

STEP 4 Set the slow cooker to High

STEP 5 Add the haddock, potatoes, milk, butter, onion, and leek

STEP 6 Cook for 3 hours or until the potatoes are soft

STEP 7 Carefully remove the haddock (a slotted spoon helps), and flake it into smaller pieces

STEP 8 Return the haddock to the slow cooker and warm it through.

STEP 9 Add the cream

STEP 10 Add salt and pepper to taste and some fresh parsley if you like. If the soup seems too thick, you can add some hot fish stock.